

1/5

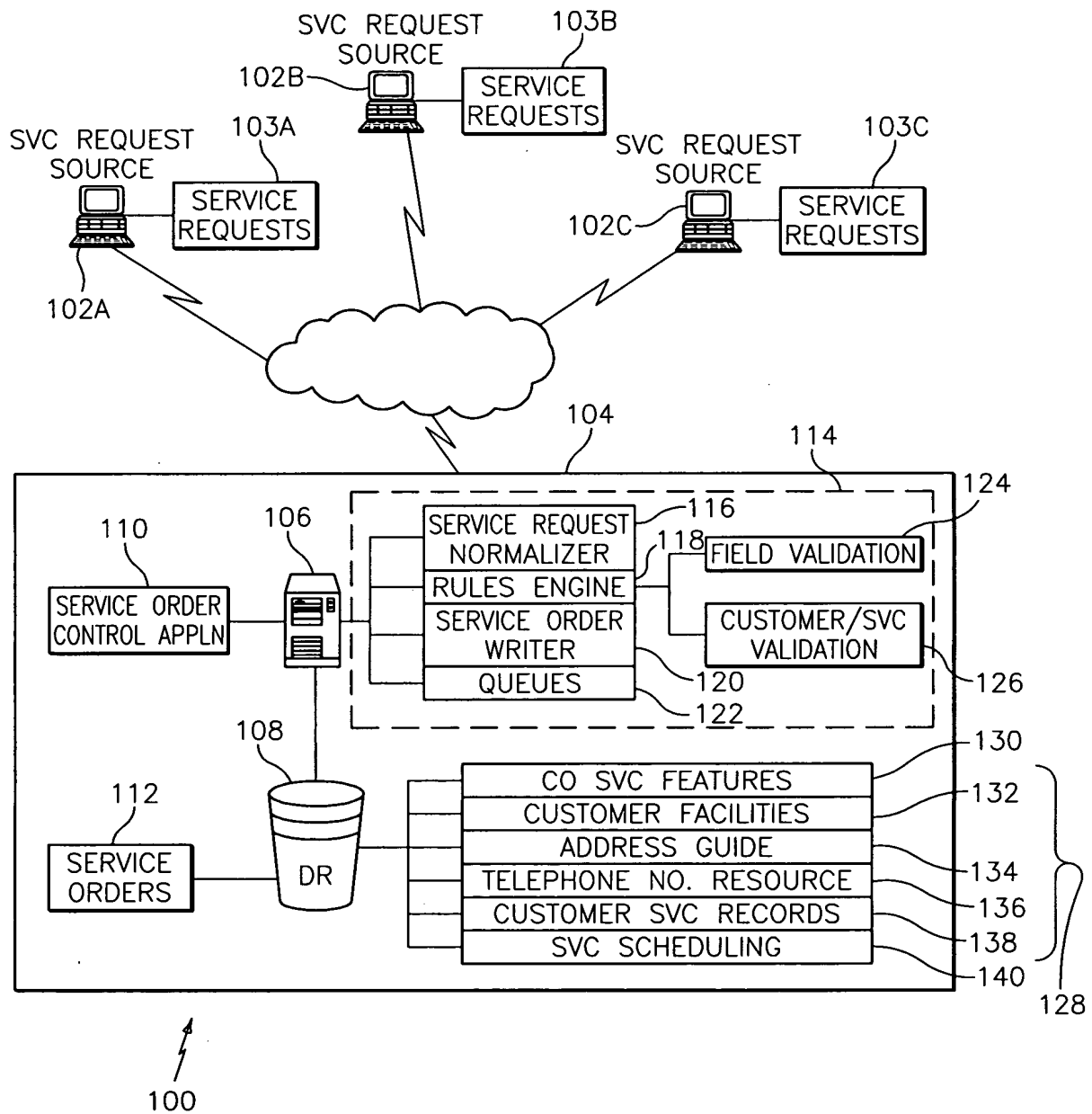


FIG. 1

2/5

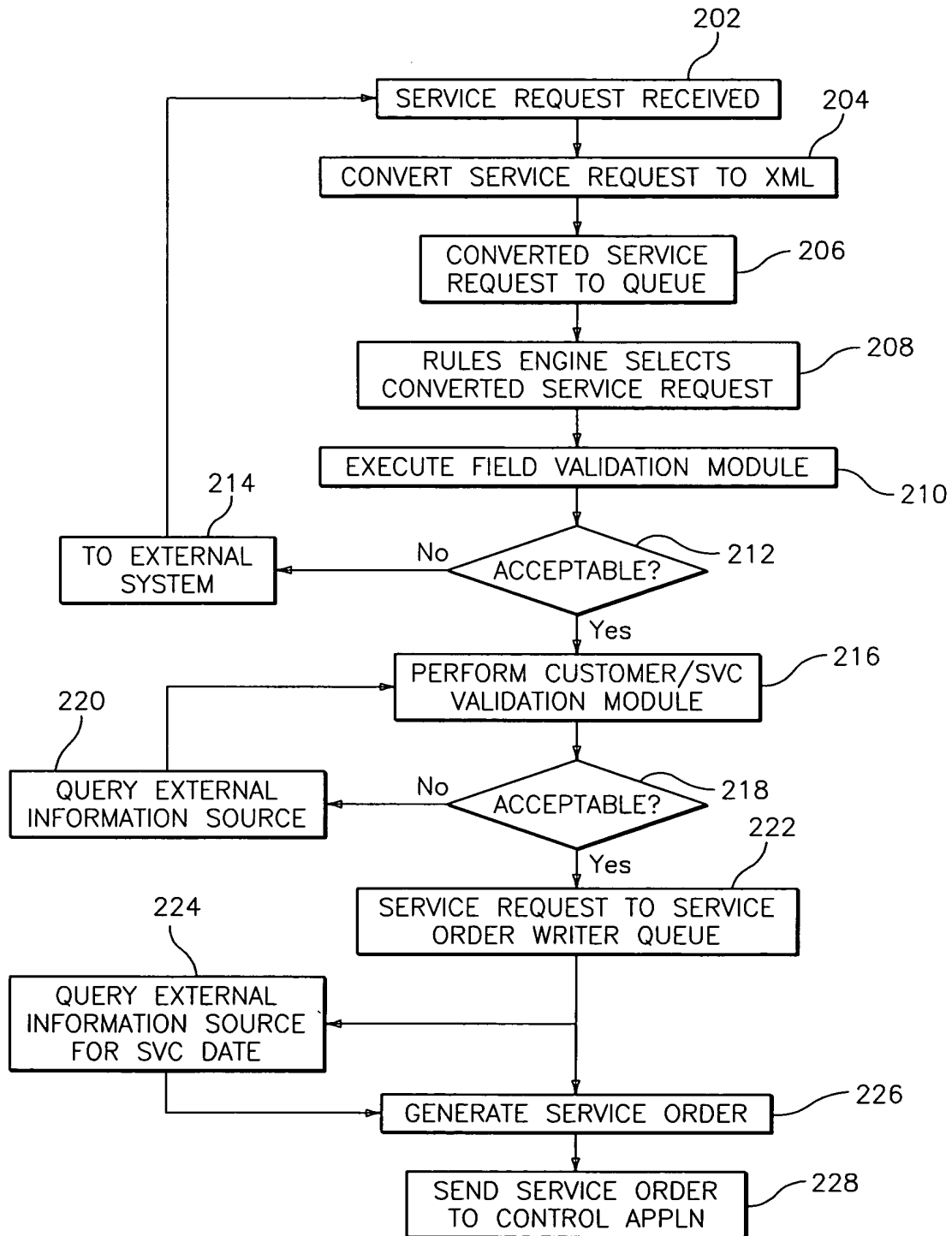


FIG. 2

- <LSR> 3/5
<ccna>FD</ccna>
<pon>XXXXXXV01S01</pon>
<version>00</version>
<locqty>000</locqty>
<htqty>00</htqty>
<an>XXXXXXXX468</an>
<serviceCenter>LCSC</serviceCenter>
<dateSent>20040224</dateSent>
<ddd>20040225</ddd>
<reqtyp>AB</reqtyp>
<act>C</act>
<cc>4085</cc>
<actl>XXXXXXMD</actl>
<lso>XXX241</lso>
<tos>1B</tos>
<nc>TY--</nc>
<cic>XX66</cic>
<cust>XXXX REALTORS</cust>
<ban1>XXXXXX025025</ban1>
<acna>XXX</acna>
<billName>XXXX Communications</billName>
<billNameStreet>123 XXXX Way</billNameStreet>
<billNameFloor>2</billNameFloor>
<billNameCity>XXXXXX</billNameCity>
<billNameState>FL</billNameState>
<billNameZipCode>XXXXXX</billNameZipCode>
<billCon>XXXXXX</billCon>
<billConTelNo>XXXXXX329</billConTelNo>
<init>Nora</init>
<initTelNo>XXXXXXXXXX</initTelNo>
<initFaxNo>XXXXXXXXXX</initFaxNo>
<initStreet>XXXXXX Way</initStreet>
<initFloor>2</initFloor>
<initCity>XXXXXX</initCity>
<initState>FL</initState>
<initZipCode>XXXXXX</initZipCode>
<impCon>TECH ON DUTY</impCon>
<impConTelNo>123456789</impConTelNo>
<altImpCon>TECH ON DUTY</altImpCon>
<altImpConTelNo>123456789</altImpConTelNo>
<dsgCon>TECH ON DUTY</dsgCon>
<drc>ZD</drc>
<dsgConTelNo>123456789</dsgConTelNo>
<dsgConFaxNo>123456789</dsgConFaxNo>
<dsgConStreet>1234 XXXX Way</dsgConStreet>
<dsgConFloor>2</dsgConFloor>
<dsgConCity>XXXXXX</dsgConCity>
<dsgConState>FL</dsgConState>
<dsgConZipCode>XXXXXX</dsgConZipCode>
</LSR>

FIG. 3

4/5

```
- <ServiceORder orderNumber="XXXXXXGD8" applicationDate="20030624">
- <FieldedIdentSection>
- <HeaderLine>
- <HeaderField name="statusPrefix">
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- <Value>
  <![CDATA[ A   ]]>
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</HeaderField>
- <HeaderField name="status">
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  <![CDATA[   ]]>
</Label>
- <Value>
  <![CDATA[ CP   ]]>
</Value>
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- <HeaderField name="statusSuffix">
- <Label>
  <![CDATA[   ]]>
</Label>
- <Value>
  <![CDATA[ x   ]]>
</Value>
</HeaderField>
- <HeaderField name="version">
- <Label>
  <![CDATA[ VN   ]]>
</Label>
- <Value>
  <![CDATA[ 000   ]]>
</Value>
</HeaderField>
- <HeaderField name="switchingNpaNxx">
- <Label>
  <![CDATA[ SI   ]]>
</Label>
- <Value>
  <![CDATA[ 73xxxx   ]]>
</Value>
</HeaderField>
- <HeaderField name="generalClassSvc">
- <Label>
  <![CDATA[ RC   ]]>
</Label>
- <Value>
  <![CDATA[   ]]>
</Value>
</HeaderField>
- <HeaderField name="workFunctionCode">
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FIG. 4

Methods, Systems, and Storage Mediums for Integrating Service Request Generation Systems
with a Service Order Control System

David A. Hill

Docket No. 030728 (BLL-0181)

SHAK NCXXX SITE D

5/5

RI ABCEF SOCS21A

SR PCX VN 000 SI 205991 RC AM PD - - AC Y TI SOI BF RG N
TN 205 991-XXXX SA CC 647 CD 02-23-04 EX BHMS AD 02-18-04,HU,1744,ID,02-18,
ORD,N1XXXXXX,A, ,CS,VR3CL,SLS,XXXXXX,DD,02-23-04,AC, ,AP,W,MA, ,
ZRTI R,R,504 557-2444,CH,985867 , ,
ICENTR00 , ,---DIR , ,
CRO C1G6W520 , ,IDEL A0, B0 , ,
IPCL MCH T 02-23-04 , , , ,
RRSO C1G6W520 , ,---BILL , ,
SEQ (A) C1G6W520 , ,IBN1 XXXXXXXXXXXXXXXX , ,
ITTRA205 991 , ,IBA2 , ,
Z OCD 02-23-2004 , ,IPO BIRMINGHAM AL 35244 , ,
ZDDD 02-23-04 , ,IBI WSO , ,
 , ,IBTN XXXXXXXXXXXX , ,
---LIST , ,ICC B , ,
ILN XXXXXXXX, DANIEL J , ,ICI OS 205XXXXXXXXX , ,
ILA 123 SOME ST., HOOVER , ,ISS (1) XXXXXXXXXXXXXXXX,X, XXXXXXXXXXXX,
ISA 123 SOME ST., HOOVER, AL , , NIEL , ,
ILOC DES (N XXXXXXXXX SUBDVSN H280 , ,ITAR 094,736 , ,
TL HUGH XXXXXX DR G 1-4M TL , ,IZSCR99XX, 02-18-2004 , ,
XXXXXXXXXX SUBD) , , , ,
IDZIP352XX , ,---S&E , ,

PAGE 2

, , /ZSER 31099999A8 , ,
---S&E , ,I1 NXMCR/TN 205 991-XXXX , ,
I1 VR3CL/TN 205 991-XXXX/ADL , , /ZSER 38099999A9 , ,
/LPIC 0377/LPCA B0, 02-18-04 , ,I1 SEQ1X/TN 205 991-XXXX , ,
/PIC 0377/PCA NO, 02-18-04 , , /ZSER 3F099999AA , ,
/ZSER F8099999A0/EXK 205 991 , , /RMKR (A) 02-23-04 , ,
/LRN 2059910000/TTRA 205 991 , ,I1 VSB /TN 205 991-XXXX , ,
I1 37XBP/TN 205 991-XXXX , , /ZSER 46099999AB , ,
/ZSER 00099999A1 , , , ,
I1 9LX /TN 205 991-XXXX , ,---RMKS , ,
/ZSER 07099999A2 , ,RMK TN (205) 991-XXXX MANUALLY ASS, ,
I1 AHX /TN 205 991-XXXX , , IGNED BY XXXXXXXX. SPLIT CSR , ,
/ZSER 0E099999A3 , ,RMK ADL (205) 991-XXXX CUSTOMER WI, ,
I1 ESC /TN 205 991-XXXX , , LL PROVIDE INSIDE WIRING FOR A, ,
/ZSER 15099999A4 , , DDITIONAL LINE , ,
I1 ESXDC/TN 205 991-XXXX , ,RMK FACILITIES NOT CONNECTED AT CU, ,
/ZSER 1C099999A5 , , STOMERS PREMISES , ,
I1 FUJAX/TN 205 991-XXXX , ,IRMKR(A) VR3CL 022304 , ,
/ZSER 23099999A6 , ,ZCBR 205 9XX-XXXX , ,
I1 LNPCX/TN 205 991-XXXX , ,ZTRK (PMAP) SO 02182004233727GMT , ,
/ZSER 2A099999A7 , ,ZTRK (PMAP) IO 02182004234409GMT , ,
I1 NSS /TN 205 991-XXXX , ,MORE. , , , ,.SCROLL =>, ,

FIG. 5